



Dear Physicians/APPs,

Over the last several months, we have been reviewing our safety processes around the injection of Prolia at our KHMG practices. There are strict measures associated with the safety and care of our patients when receiving this medication. Our findings show that in order to properly care for our patients, they need a 1.5 hour appointment required to monitor the patient both pre-injection and post-injection, run the labs and do the assessments that are required.

Please see the attached letter that will outline our plan to safely care for our patients who are receiving Prolia injections.

Thank you.

Raymond Poelstra

KPN Chief Medical Officer

MEDICAL STAFF - WOODMAN CENTER



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ketteringhealth.org



Dear Provider,

We are reaching out to inform you of an important change for your patients receiving care and treatment with Prolia (denosumab) injections. As of January 1, 2025, Kettering Health Medical Group will no longer administer Prolia injections in provider's offices due to safety standards that are required for this medication. These requirements add additional labor, time and monitoring of the patient that is outside of our normal practice workflows. Our providers can still appropriately order Prolia for their patients. However, to better serve our patients, Kettering Health Medical Group is transferring all administration of Prolia injections to our **Kettering Health Infusion Centers**.

Kettering Health's Infusion Centers focus on infusion and injection care for patients suffering from compromised immune systems, those in need of infectious disease treatment, and other medical conditions for which treatment is not available through oral medications. These Centers ensure appropriate labs are completed prior to administering the medication, and assess the patient prior, during and after their injection. In an effort to always provide the safest and most appropriate care, the Prolia injections will be given at our Kettering Health Infusion Centers instead of within provider offices.

We have three convenient locations to serve our patients.

Kettering Health Washington Township
1989 Miamisburg-Centerville Rd. Suite 101
Washington Township, Ohio 45459
(937)401-6620

Kettering Health Troy
600 West Main St. Suite 120
Troy, Ohio 45373
(937)980-7000

Kettering Health Hamilton
1010 Cereal Ave.
Hamilton, Ohio 45013
(855)500-2873

The excellent nurses and pharmacists at our Infusion Centers have the chosen protocols in place to safely ensure all criteria is met for our patients to receive this medication. Additionally, our Infusion Centers have incredible resources that can assist with your patient's insurance coverage, schedule their next appointment at 6 months, and ensure they get all the necessary lab work completed on time.

Please have your patients call their preferred Kettering Health Infusion Center location to set up their next appointment. If you have any questions, please contact your Operations Director to discuss.

Thank you.

A handwritten signature in black ink, appearing to be "D. White".

cc: Practice Managers
Operations Directors